



## **Terms & Conditions of Sale**

All orders for the sale of goods and services from The Information Management Group Pty Ltd (TIMG) are accepted according to the terms and conditions below. By ordering an item from TIMG, you agree to these terms and conditions.

### **General**

Property in goods supplied remains with TIMG and title will not pass to the buyer until receipt of full payment. In the case of credit card payments, this occurs when funds are transferred to our account. In the case where payment has been charged against a client's credit account, this is when payment has been received against the relevant invoice.

In the event of default, TIMG reserves the right to recover its property to the full extent permitted by law.

Goods are supplied inclusive of GST. Overseas clients may claim exemption. In the case of goods supplied to clients not domiciled in Australia, any local taxes, duties or other liabilities are the purchaser's responsibility.

All VISA and MasterCard payments are subject to a surcharge. We reserve the right to make changes to this surcharge or to extend the surcharge to other methods of payment.

Purchasers acknowledge that all website purchases made with TIMG are transacted in the State of Victoria, Australia, and as such are governed by the laws of the State of Victoria. Your rights as a consumer under the Trade Practices Act are not affected by these terms and conditions.

TIMG may amend these terms and conditions at any time, and any such amendment will be effective immediately.

### **Goods charged to Credit Accounts**

All account payments are due on the basis of 30 days from the date of invoice.

TIMG reserves the right to charge interest on any outstanding amount at the rate of 1.5% per month.

If payment is not made within 60 days of the due date, TIMG may refuse to fulfil any further orders until outstanding payments have been made.

Applications for refund or credit and notifications of failed or faulty delivery must be submitted within 15 business days from the date of the invoice.



We can only offer replacements for lost orders within 30 days of the invoice date.

If you do not contact us within that 30 days, we will be unable to offer you a replacement.

ABN: 29 084 736 069